



The Legends at Grove City

Grinder Pumps

Great News, the Grinder Pump Committee (Cliff Franklin, Tom Boylan, and Bob Haggart) met with representatives from TEPCO, the company that manufactures and services the E-One grinder pumps we all have installed in our homes. As a result of our meeting the Association will now be billed and directly pay for all necessary repairs or replacements of our grinder pumps. This means that the homeowner will no longer have to pay the bill and then get reimbursed by the Association.

In the event you need service on your grinder pump call **TEPCO at (724) 625-4260**. Typically you will need grinder pump serviced, if the alarm goes off on the grinder pump box mounted on the outside of your home. In addition to the alarm the red light on top of the box will flash. The alarm can be silenced by pressing the button located on the bottom side of the box mounted on the outside of your home.

According to the TEPCO representatives our grinder pump have a capacity of 70 gallons and under normal conditions 24 gallons are always in the tank. Therefore you should limit water usage until the service technician is on site, as the tank can only handle an additional 33 gallons. It is recommend you not running your wash machine, bathtub, and/or dishwasher until your unit is serviced. Assuming the typically toilet flush uses 1.6 gallons, 18 flushes will completely fill the tank capacity. .

Service calls are typically made within one day. The service tech will replace the unit if the motor or bearing are the problem (they always have two units in their trucks), otherwise the tech should be do all other repairs on site. Therefore, owners should be confident a service call will resolve the problem by either a repair or replacement of the unit.

In addition during the meeting we learned:

1. All our grinder pumps are E-One, the storage tanks are larger in the Community Center, Quads and Duplexes.
2. Items that should not be put down the drains or toilets:

- A. Grease
 - B. Wipes Flushable or non-flushable
 - C. Sand, gravel, Spackle, paint, Kitty Litter
 - D. Diapers, socks, rags or cloth
 - E. Sanitary napkins or tampons
 - F. Plastic objects (toys, utensils, etc.)
3. The warranty of new units are two (2) years and one (1) year on parts replaced.
 4. If you are planning a vacation or extended stay away from home, you should flush a toilet 3-4 times or run the water for a few minutes to flush any solid water from the unit and ensure there is water in the tank.
 5. In the event of a Power Failure your grinder pump cannot dispose of wastewater without electrical power. If electrical power service is interrupted, keep water usage to a minimum.

Call TEPCO at (724) 625-4260

If you have an E-One Pump

Call xxxx at (xxx) xxx-xxxx

If you have a Liberty Pump